



Reporting to the Manager, Infrastructure & Network Operations, you will be responsible for supporting users on several continents, while installing & maintaining servers, supporting hardware and software applications as well as operating systems and networks.

Some of What You'll Do:

- Install, maintain and support new and existing servers, including file, print, email, DNS, web, and domain controller servers. Including maintenance and support of hardware, application software, operating systems and Network.
- Administer and maintain O365, SharePoint and Azure environments.
- Maintain and support the backup software applications and follow the facility's data backup policies and procedures.
- Support Moose Knuckles' email system, including any anti-virus, anti-spam, fax, or other supporting software.
- Support Moose Knuckles' database applications, performing administration tasks as required to maintain reliability and performance of database applications.
- Perform systems administration of Windows, Ubuntu, POS, MS Dynamics and other application and SaaS systems.
- Ensure the security and reliability of colocation Data Centre, maintaining high standards of IT security, up to date with latest security best practices.
- Contribute and provide input on the analysis of system features, integration requirements, security requirements, and scalability and performance requirements.
- Monitor licenses and renewals and vendor management.
- Configure the implementation of network solutions, including firewall configuration, routing, IPsec tunnels, remote access and VPN access.

Some of What You'll Need:

- IT degree or equivalent
- Minimum 2 Years' experience in System/Network admin role
- Strong knowledge of co-location data center and Cloud Infrastructure
- Linux based systems, Web servers, File servers
- Strong Microsoft Office 365 Enterprise management
- Experience with; Windows AD and Azure AD, Domain, DNS, and SSL administration
- Experience in managing and configuring Firewalls, routers, switches, wireless AP administration, HP Aruba, Watchguard
- Data backup/recovery platforms, Datto, Veeam
- Windows desktop administration
- Retail POS Administration, Payment systems
- Mobile device administration MDM
- Virtual Machines, Security, IAM
- Microsoft Certification, Networking Certification
- Available for some periodic evening/weekend systems changes, server maintenance, and off-hours on-call support.



- Experience working at a retailer, or an organization with multiple offices an asset
- Professional English & French required

Some of Who You Are:

- Excellent time management skills with the ability to manage multiple projects at a time
- Results driven with strong organizational skills: Develop and maintain system documentation and procedures.
- Excellent customer service skill: Provide tier 3 technical support while working in team environment
- Sense of analysis, organization and concern for quality
- Sensitive to security and technology recovery plan Dynamic,
- Autonomous and highly motivated by new challenges
- Innovative spirit, able to work under pressure
- Be able to maintain a good relationship of trust with different levels within the organization